



## Temporary Safety Protocols During Your Stay

Thank you for choosing Arcadia Bluffs! It will be our sincere pleasure to have you on the property and we look forward to serving you during your visit. Due to the COVID-19 pandemic please note the following steps we are taking to ensure a safe and enjoyable visit to protect our valued guests and staff members. Please join us in these measures as we work together to provide a safe environment for everyone at Arcadia. On behalf of the entire Arcadia Bluffs family, we welcome you and are read to assist you during your visit.

### CHECK-IN/CHECK-OUT

- In accordance with the current Michigan Department of Health and Human Services Order, face coverings are required upon entry, unless medically unable.

### TRANSACTIONS

- If you wish to split your payment using multiple credit cards please contact us to include the credit numbers on your file.

### ACCOMMODATIONS

- For your safety and the safety of our team members, Housekeeping service during your visit will be replaced by an Amenities Delivery service twice a day. Instructions will be provided to you at check-in.
- All guest rooms will be thoroughly cleaned and disinfected after each stay. Please be assured all incoming rooms will have been properly cleaned and sanitized with CDC and CBC approved disinfectant for your safety and enjoyment.
- Both The Bluffs and South Course properties have been treated with CDC and CBC COVID-19 approved medical grade disinfectant solution with Electrostatic Spraying. The Electrostatic spraying equipment has treated areas and surfaces that other cleaning systems cannot reach using electrostatic technology, ensuring 100% surface coverage.

### GOLF CARS

- Golf cars will be cleaned and disinfected after each use with CDC and CBC approved disinfectant to combat the Covid-19 virus.